



# Marland School

Peters Marland - Torrington - Devon - EX38 8QQ  
phone: (01805) 601324  
fax: (01805) 601298  
web site: [www.marland.devon.sch.uk](http://www.marland.devon.sch.uk)  
email: [admin@marland.devon.sch.uk](mailto:admin@marland.devon.sch.uk)



7<sup>th</sup> May 2009

MAY 2009

Mr P Howlett White  
Managing Director - Terrapin LTD  
Bond Ave  
Mount Farm  
Bletchley  
Milton Keynes  
MK1 1JJ

Dear Mr Howlett White

I would like to take this opportunity to thank your staff team for the excellent 3 classroom unit build that they completed for my school on schedule last month. The whole team worked through all weathers (some extreme!) and acted professionally, flexibly and courteously at all times, with minimum impact to the smooth running of the school.

Site Manager Jerry Redman worked closely with us at all times to ensure that all of our needs were met and that the build site remained safe and impacted minimally on the potentially highly volatile behaviour of our special needs student cohort. Although we had less direct contact with him, Project Manager Adam Johnson proved himself to be equally supportive of our very different context and needs.

Please congratulate your whole team accordingly (including the excellent sub contract ground workers). This was a major achievement considering the type of school, the extreme needs of our students and our isolated geographical location. It is not often that I write such a glowing reference as past experiences with other major contractors have not always been as positive, however on this occasion it is only fair that credit is given where credit is due.

Thank you once again.

Yours sincerely

Keith Bennett  
Principal

Deputy Principal (Education)  
Steve Parker

Principal  
Keith Bennett

Deputy Principal (Care)  
Don Burton